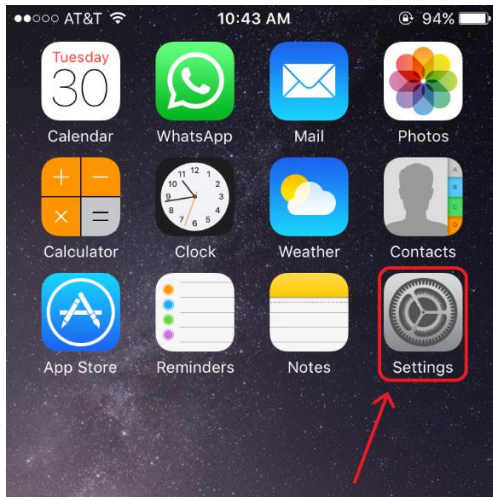


Resetting the Wi-Fi Connection Password

For iPhone & iPad

Step 1: Tap the settings icon.

iPhone

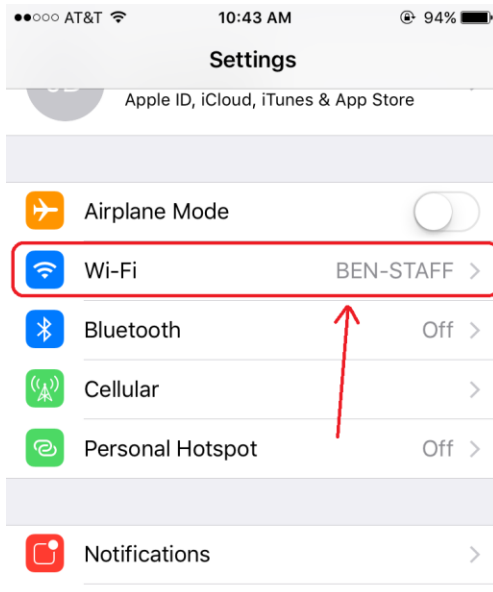


iPad



Step 2: Tap the Wi-Fi section.

iPhone



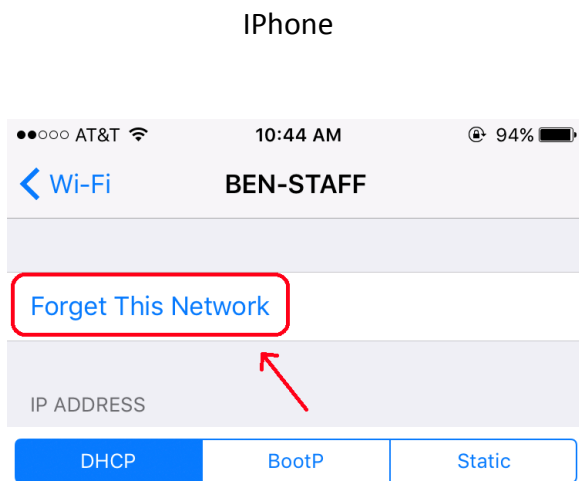
iPad



Step 3: Tap the information icon to the right of the Wi-Fi network name you wish to reset. It does not need to be the one the device is currently connected to.

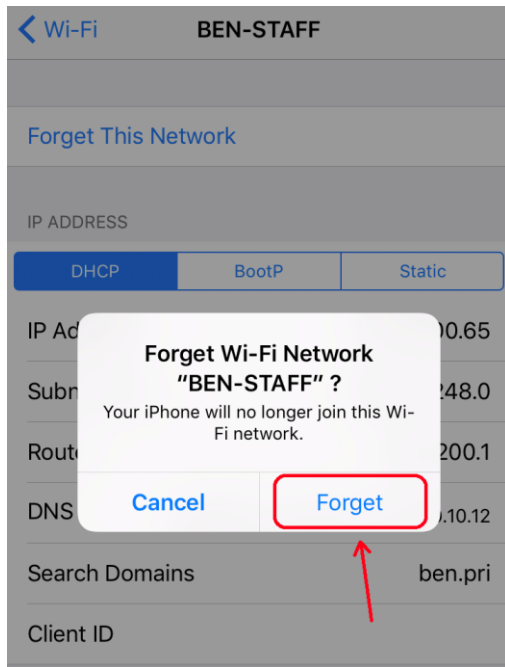


Step 4: Tap "Forget This Network". After you do, a pop up will appear.



Step 5: Tap the “Forget” button.

iPhone

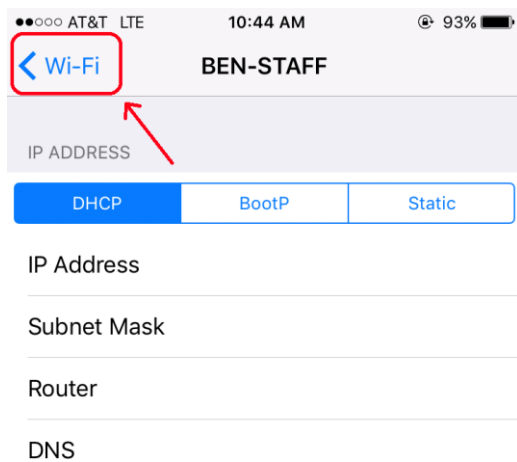


IPad



Step 6: Tap “Wi-Fi” on the top left corner to go back to the Wi-Fi network list.

iPhone



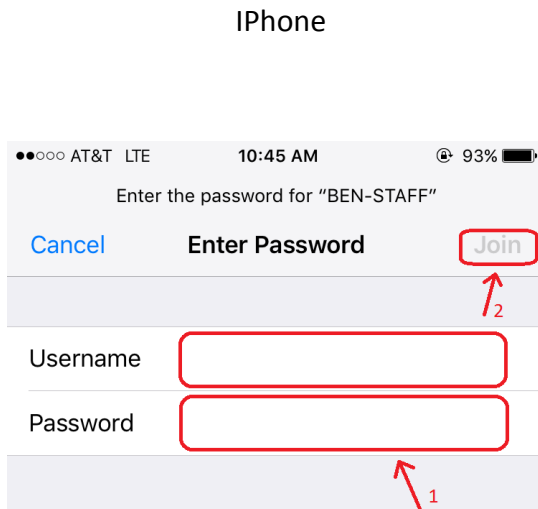
IPad



Step 7: Tap on the Wi-Fi network name that you had selected to forget.

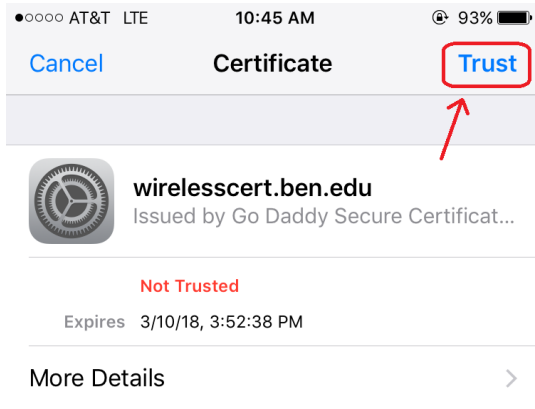


Step 8: (1) Input your Ben Username and Password. **(2)** Tap “Join” to connect to the network.



Step 9: If the certificate pane shows up. Tap on “Trust” to accept the ben.edu certificate.

iPhone



iPad



For more help or information, please contact the helpdesk.

Phone: (630) 829-6684

Email: helpdesk@ben.edu